Revision 3 november 24, 2025

QUALITY POLICY STATEMENT

Officine M.T.M. Spa with registered office in Spinea (VE), operates in the field of design, construction, installation and marketing of plants, machinery and equipment for the production of pipes and profiles in carbon steel, stainless steel and aluminium alloys.
The principles guiding our company are professionalism, quality of our projects, continuous strive towards improvement in synergy with continuous technological innovation.
The Management and personnel believe that the creation of a Quality Management System certified according to the UNI EN ISO 9001 standard is the first essential step for the development and consolidation of a real **Quality culture,** in the logic of a continuous improvement of the services provided.
In addition to the above is an accurate management of human resources with a strategy of motivation, education, training which necessary to enable all personnel of any order and degree acquire *appropriate methodologies, language, tools and behaviours* in order to contribute, each for their own role and functions, to guarantee the assurance and continuous improvement of the quality standards of the products, services and image of the entire company.

COMMITMENT OF THE MANAGEMENT

The company management undertakes to pursue the objectives set out by adopting the tools provided by the Quality Management System, in particular to:

- implement the contents of the Quality Management System documents by periodically verifying their effectiveness, promoting improvement actions aimed at increasing the performance of the company and consequently also the level of customer satisfaction;
- comply with the legislation and regulations in force and other requirements undersigned by the organisation regarding quality, environment, health and safety in the workplace;
- operate in a climate of active cooperation between all company roles and resources, including customers and suppliers
- promote the responsibility of employees engaged at all levels of company activities, through suitable information, education and training programmes, actively involving them and making them participate in corporate decisions and strategies;
- provide products that fully satisfy the requirements set by customers, technical regulations and relevant legal provisions applicable to our activities
- ensure continuous technical-scientific updating through professional updating, the modernisation of our software tools as well as the constant strive for innovative production systems and techniques;
- ensure, through appropriate investments, the updating of our equipment and structure, in order to ensure sustainable business development, greater efficiency of services and improvement of operating conditions;
- ensure that the assessment of customer satisfaction becomes an increasingly effective and useful tool, also drawing lessons from our mistakes and failures
- consolidate the image and presence of the company both nationally and internationally, developing the network of contacts

In order to ensure the application and maintenance of the requirements that make up the Quality Management System, the Company Management has formally appointed, within the Company, a Manager responsible for its proper functioning.

This Quality Policy Statement is disclosed to all employees and each one of them, according to their own skills, is required to contribute to the achievement of what is established therein.
In conclusion, the Management personally takes on the task of carrying out, at scheduled intervals, a review of this declaration, in order to always keep it appropriate to the nature of its activities, updating it in line with company objectives and strategies.

Spinea VE, 24 november 2025
Boschiero Enrico
Managing Director